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Greenbanks Barn Self-Catering Accommodation Access Statement

Introduction

Greenbanks Barn offers accommodation and leisure facilities for all, in two self-catering ground floor suites which have full access to a patio area for wheelchair users and a heated indoor swimming pool with full access.

Pre - Arrival

- Contact us by email, telephone or post.
- View our access statement on our website, or large hard copy print by post.
- Bookings can be made via our website, over the telephone and by post. They are then confirmed by email or in writing if requested upon receipt of the deposit.
- Our cancellation policy can be accessed through our website.
- Our nearest towns are Dereham and Swaffham.
- The nearest mobility shop is in Dereham: 11 Yaxham Road, Dereham, NR19 1HD. Tel: 01362 853 256
- Public Transport - www.nationalrail.co.uk - www.firstgroup.com/ukbus
Dereham Taxis: 01362 696 161 - Dereham
Platinum Cars: 01760 725 366 - Swaffham
- The nearest Radar toilet is in East Dereham at Barwells Court, Market Place or Cowper Road car park in the daytime.

Arrival and Car Parking Facilities

- 5 spacious accessible parking spaces with level access leading to the entrance of the accommodation, and a path which also is access to reception and swimming pool area.
- Assistance with luggage is available.
- There is a large ornamental sign displaying Greenbanks and a Flap sign with the name and telephone number.
- There is dusk till dawn lighting in the car park and to accommodation.

Accessible Self-catering Facilities

- 2 ground floor apartments, one either side of a spacious hallway
- Under floor heating throughout
- Enter through a one metre wide doorway into a fully equipped accessible Kitchen, with soft closure doors and cupboards.
- Low level cooker with a door which rolls back allowing wheelchair clearance.
- Adjoining dining area and lounge with full width sliding doors to a level non-slip decked patio area with garden chairs and table available.
- Spacious bedroom with twin electric divan style beds with high firm mattresses and hoist clearance beneath.
- En-suite wet room shower facilities and bath which can accommodate a hoist beneath it.
- Height adjustable showers.
- Grab rails within wet rooms and alongside the bath.
- Full turning space, high sinks and raised toilets.
- Fully accessible for wheelchair users.
- A visible fire procedure to assembly point.
- Low level light switches

With additional bedrooms above the self-catering apartments, these make idea rooms for additional family members or a carer.

Gardens

- The outside environment has been created with FULL ACCESS FOR ALL.
- Specially constructed 1.3 meters wide paths, with non-slip surface, around the buildings to raised flowerbeds for wheelchair users to enjoy independent on-site activities.
- Fishing bays with platforms for disabled fishermen are provided around the large lake.
- 'Dusk till dawn' automatic lighting is operable at all times (throughout the year) particularly in the car parking areas.

For those wanting to use the Reception and Restaurant at Greenbanks

- Main reception door is 1 meter wide providing FULL ACCESS for wheelchair users.
- All surfaces are stone with no rugs or carpets to impair wheelchairs.
- Reception has low levels Check-in counter in line with wheelchair users.
- No steps and a level turning space for wheelchairs users.
- Always in-house assistance to help carer; keys, access around the property and with registration.
- Main door open from 8am - 11pm.
- FULL ACCESS throughout and to garden sitting room as well as FULL ACCESS to toilets.
- There is a television available in the reception lounge with firm seating.
- Restaurant tables measure 29" 74cms in height FULL ACCESS for wheelchairs with arm supports. High backed dining chairs measure 18" 46cms from the ground.
- Waitress assistance throughout service in the restaurant.
- Braille menus available.

Toilets

- FULL ACCESS from restaurant, garden and garden room.
- Hand rails are provided and there is full turning space for wheelchairs.
- Carer to be responsible.